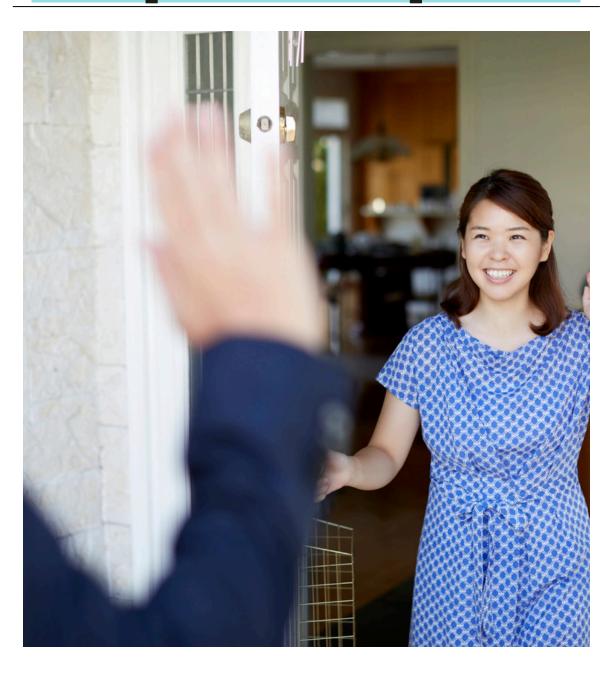


Impact Report



2024 - 2025



THE YEAR IN REVIEW

By Jared Hodgson
CEO of Hope at Home

The past year, year two of our three year strategy, has been one of growth, change and renewed purpose for us at Hope at Home.

Although the challenges survivors of modern slavery face have intensified further throughout the year, so too has our resolve to meet them with practical solutions and compassion.

This year, we've continued to provide hosting placements across the UK, expanding upon our ever-growing network of volunteer hosts and devising new ways to target and recruit our host demographic. However, this year brings about a turning point in how we think about – and deliver – safe and innovative housing solutions to survivors.

Building on our foundations, we have been further honing Hope at Home's upcoming Support Housing Pilot – responding to the need for more long-term and survivor-focused accommodation alongside our hosting arm.

Survivors face increasingly complex barriers to stability, and whilst hosting remains central to what we do, a broader housing response is essential for the survivors we support.

I'm proud to say that Hope at Home is responding to this challenge with both ambition and care.

This year, we have further maintained and built strong partnerships and tapped into new funding streams, allowing us to strengthen the organisation from the inside out. We've welcome new team members, and also waved farewell to others whose contributions helped us to build the Hope at Home of today.

We continue to uphold our commitment to amplifying the voices and lived experiences of survivors of slavery. Through the Guest Voices Group and broader engagement initiatives, we actively seek to learn directly from those we serve, ensuring their perspectives are integral to the development of our housing, support, advocacy, and long-term strategic direction. It remains our intention to cultivate and promote survivor leadership, embedding their insights into the ongoing growth and evolution of our work.

As we look ahead to the future, I feel extremely grateful for the Hope at Home community – our hosts, our supporters, our staff, partners and trustees – but most of all the survivors who entrust us with helping them to rebuild their futures. It is a privilege to stand alongside you.

Thank you for standing with Hope at Home and for believing that every individual deserves more than just shelter — they deserve safety, dignity, a sense of hope and a place to call home.

Let us continue to make this a reality.

Jared

The Cycle of Exploitation



Hope at Home offers access to safe accommodation for survivors of modern slavery and human trafficking. Currently this is offered through a national hosting scheme with well-resourced and supported volunteer hosts. Our guests face the instability of homelessness and the dangers of re-exploitation.

We offer an experienced, trauma-informed approach to hosting, providing our hosts with training and support from the moment they first get in touch with us. Our matching process is thorough and we ensure proper safeguards are in place for both hosts and guests. By doing this, we prevent re-trafficking and give our guests a stable base from which to rebuild their lives.

Modern slavery stats

- **50 million** estimated worldwide (Walk Free Global Slavery Index)
- 122,000 in UK (Walk Free Global Slavery Index)
- **19,125** identified in 2024 (National Referral Mechanism)
- 13,100 adults / 5,999 children
- **14,157** male / **4,937** female

Our vision

Safe homes for survivors of slavery.

Our mission

Providing safe homes for survivors of modern slavery by offering a range of innovative accommodation options in collaboration with other organisations.

Our Team



Jared Hodgson - CEO



Helen Hodgson - Operations Director



Sarah Sidwell - Hosting Manager Until February 2025



Charlotte Hockton - Hosting Coordinator/Manager Manager from February 2025



Ruth Packwood - Hosting Coordinator



Isabelle Fathimani - Hosting Coordinator



Sam Lee - Housing & Move On Coordinator



Susie Walker - Admin and HR Officer



Ro Delnon - Digital Communications Officer

Our Trustees

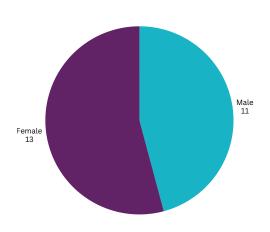
Steve Watson, *Current Chair*Helen Lambert, *Vice Chair*Joanne Badger, *EDI Lead*Tina Davies, *Treasurer*Jill Pargeter
Louise Calvey, *Safeguarding Lead*Shayne Tyler, *(Resigned October 2024)*

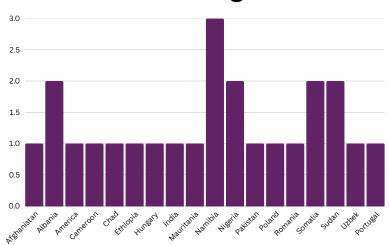
Our Guests

From April 2024 to March 2025 we hosted **24** guests for a total of **2,543** nights. All these guests had been through or were still in the National Referral Mechanism (NRM - the government body which decides if there is enough evidence to conclusively prove that someone has been a victim of slavery).

Guest gender

Where were our guests from?





Prior to being hosted with us, all guests were either homeless or vulnerable to homelessness.

A new role for move-ons

In October 2024, we welcomed a new staff member, Sam Lee, to the Hope at Home team. Sam is Hope at Home's **Housing and Move-on Coordinator**. His role encompasses supporting our guests to move on from their hosted placements into independent or alternative accommodation, such as local authority accommodation or a privately rented property, for example.

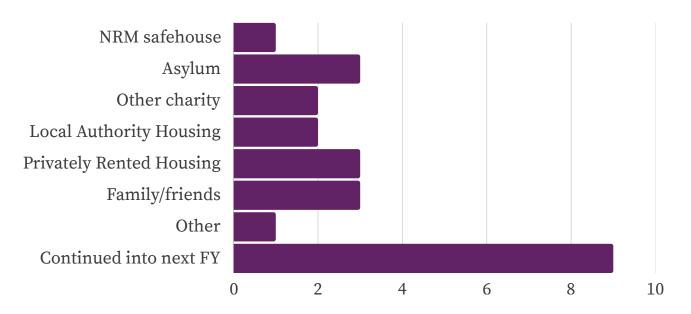
Our guests have welcomed this additional help, and hosts have felt more comfortable knowing they have support when it is time for a guest to move on from their home. Since starting in this role, Sam has achieved a **90% positive move-on rate** - meaning guests have felt both supported and able to make choices regarding their move-on options.

"My host is a good lady who gives me hope, she is always positive and she encourages me and teaches me when there are things I need to learn."

Guest Ouote

Our Guests

Where did our guests move on to?



Case Study

Sanjana's Story



When Sanjana* moved in with her Hope at Home hosts, she found more than just safety from the streets - she found a sense of belonging. From her early days in the placement, Sanjana immersed herself in daily life, helping walk the dog, enjoying puzzles with her host, and becoming a valued part of the household. Her hosts describe her as "easy and lovely," and say that hosting feels deeply rewarding, and not a burden but a meaningful use of their spare room and a way to contribute to lasting change.

Sanjana has made big strides toward independence. She's volunteered with multiple charities, and even began supporting the host's son with social media and PR. She attends church, maintains a strong local support network, and continues to prioritise her faith and education and exploring an accounting course. Sanjana shared that this has been "one of the few places she's felt like home." Now, with a new permanent job secured and savings underway, she's planning her next step: moving into private rented accommodation and continuing to build a stable, hopeful future.

"Thank you so much to my hosts. They were wonderful and really supported me. Being able to use the gym has helped me get fit and take my mind off difficult things." <u>Guest Quote</u>

What have our guests been doing?

Having the stability of a home has meant that guests have been able to think about rebuilding their lives. Over this year, these are some of the activities our guests have taken part in:



Guest Wellbeing

As part of our Guest Wellbeing Package, we offer guests gym membership, destitution payments, travel passes and therapy sessions to encourage independence, community integration and rebuilding. This year **17 guests** have joined a gym, **14 guests** have accessed therapy, **8 guests** have used a regular bus pass and **5 guests** have received destitution payments.

What have our guests been doing?

We have been tracking guest outcomes throughout the year. Here are some of the positive outcomes for guests surveyed:

Outcomes	Number of Guests
Employment	9 guests found employment
Seeing friends/family (positive relationships)	Guests saw friends / family at least 47 times this FY
Learning something new	43 different 'new activities' tried this year by guests
Taking up therapy offer (wellbeing package)	14 guests
Taking up gym membership (wellbeing package)	17 guests
Taking up bus pass (wellbeing package)	8 guests
Taking up destitution payments (wellbeing package)	5 guests
Attending Guest Voices Group	4 guests

What have our guests been doing?

We have monitored our guests at the start, mid-point and end of their placement with Hope at Home hosts. Here's what we revealed:

Outcomes	Percentage of Guests
Feeling loved	75% guests start placement 81% guests mid placement 100% guests end placement
Feeling safe	82% guests start placement 100% guests mid placement 100% guests end placement
Feeling optimistic about future	75% start placement 82% guests mid placement 100% guests end of placement
Feeling able to make up own mind	75% guests start placement 90% guests mid placement 85% guests end placement
Feeling confident	62% guests start placement 73% guests mid placement 100% guests end placement
Feeling close to other people	75% guests start placement 82% guests mid placement 100% guests end placement

Our Hosts

Recruiting new hosts continues to be impacted by the cost of living crisis and the political narrative around migrants. However, we have trained **8 new hosts** this year. **20 hosts opened their homes** to guests this year, with some welcoming more than one guest.

Our training covers safeguarding, boundaries, resilience, diversity, cultural differences, overviews of the asylum process and National Referral Mechanism, trauma, vicarious trauma and self-care. We have also developed optional extra training modules for hosts which dive into more detail on these topics.

Hosts are supported by one-to-one support from our staff team as well as regular host support group sessions. 100% of our hosts feel well-resourced and supported. Hosts have enjoyed delicious cooking, learnt new languages and cultural traditions, played lots of games, been on dog walks, watched TV, been a listening ear and so much more!

"Hosting has given me a sense of purpose, I have made new friends and I see that I have more to give than I had previously realised."

"Hope at Home give hosts full and invaluable support. I would not consider hosting with any service that does not give such a level of support."





Idaramfon's* Story

THE IMPACT OF A SAFE HOME

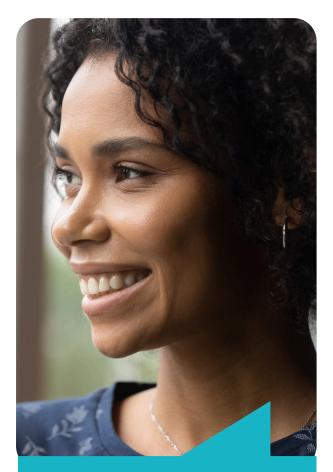
Idaramfon* was relieved to find a safe place to stay when she moved in with her Hope at Home host. After escaping exploitation, she faced deep uncertainty about her future, but her placement provided her with the security, warmth and care she needed to begin again.

Quiet and thoughtful, Ida quickly built a positive relationship with her host, enjoying meaningful conversations, shared meals, and simple joys like reading, walking, and exploring local shops. "My life has improved," she said. "I feel supported and more positive. I feel there is hope in my future."

With support from both Hope at Home and her host, she also began accessing therapy, taking up a gym membership, and engaging in local activities that gave her a sense of confidence and independence.

Over time, Ida's world began to open up. She joined the Sophie Hayes employability programme, where she made excellent progress, and enjoyed thoughtful gestures like birthday celebrations and long walks in nature with her host's dog.

Moving to a second host home brought new peace and stability, and she shared that she finally felt "safe, comfortable, and grounded." Ida continues to work hard on her case and remains determined to move forward in life with positivity and dignity. Her story is a powerful reminder of the difference a safe home, kindness, and community can make for a survivor rebuilding after trauma.



IDA* SAID:

"I feel supported and more positive. I feel there is hope in my future."

*Name changed to protect survivor's identity

Guest Voices Group

This year we began our 'Guest Voices' group. This is a small group of current and previous guests who meet once a month, facilitated by our Operations Director. The purpose of the group is to ensure we are listening to our guests and providing opportunities to not just input into Hope at Home but also offer progression and employability pathways.

The group have reviewed our Host Training, worked with our Digital Communications Officer to develop guest information on our website, reviewed our referral and placements processes and are currently inputting into the development of our next 3-year strategic plan. Members of the group have also attended external events where lived experience experts have been involved, such as updating the Human Trafficking Foundation Survivor Care Standards.

One group member has been part of an interview panel as we recruited a new Hosting Coordinator.

We are excited to develop the input from people with lived experience further in the next year.

"I feel like I belong here, this is my team."

"A lot of people ignore us.... Keep doing what you are doing, raising the voice of victims so that the public know the reality of what happens."

"There is something warm about the team that is unique. It's in your culture. I don't know what you're all eating but keep it there!"







Partners & Friends

We work in partnership with agencies who refer into us and provide casework support for our guests. Feedback from partners has been overwhelmingly positive:

"(Hope at Home excels in...) standing in the gap where so many survivors and victims of modern slavery are excluded from a safe and secure place to live, and also doing it with excellence, compassion, boundaries and the wellbeing of both your hosts, and guests at the centre. You are also incredibly collaborative as an organisation, consistently-throughout the existence of Hope at Home, working with and hearing from interested parties and stakeholders to contribute to your direction and get feedback about how to best meet the needs of the guests you serve."

"The support and care that Hope at Home offers their hosts, through training and support is second to none - working with such a vulnerable group of people entering hosting, even from the outside you can see how well prepared hosts are by the team. I also think that the team's willingness to share what's working (and what's not) is incredible it's just a joy to work with people who are willing to be so open to share."

"The best part about my job has been (besides working and getting to know the amazing survivors) collaborating with people like you."

"Thank you so much for all of your support and I for your kind words. I'm beyond grateful to have been able to work alongside you."

We recognise that collaborating with other organisations is the best way to work and we are enormously grateful to the collective wisdom and expertise of those we work alongside.

- Adavu
- Anti Trafficking Monitoring Group (Anti Slavery International)
- Ashiana
- Black Country Women's Aid
- Bright Futures
- Causeway
- Hestia
- Hope for Justice
- International Justice Mission
- Invicta
- Justice & Care
- Medaille Trust

- Migrant Help
- NACCOM
- Palm Cove Society
- Pan Lancashire Anti-Slavery Partnership
- Refugees at Home
- Snowdrop Project
- Sophie Hayes Foundation
- St John of God
- The Passage
- The Salvation Army
- Trauma Treatment International
- Unseen
- West Midlands Anti-Slavery Network

THE FUTURE

2025-2026 sees us entering the final year of our current 3-year strategy.

As well as continuing to add and train more new hosts, develop our Guest Voices Group and continue using our data to ensure survivors of modern slavery have safe homes, we are excited to be beginning our Supported Housing pilot. The theory of change and further details for this exciting project are available on request and we are looking forward working in collaboration and furthering accommodation options for survivors.

THANK YOU

We would not have been able to provide excellent homes with well resourced hosts without the support of our Board of Trustees, regular and one-off financial givers, funders, hosts and partners. Thank you to all who have continued this journey with us!

- A.B. Charitable Trust
- Albert Gubay Foundation
- Albert Hunt Trust
- Arnold Clarke Community Fund
- Benefact Trust
- Bromley Trust
- Eleanor Rathbone Trust
- Eveson Trust
- Naccom Guardian Appeal
- Hobson Charitable Trust
- Marsh Charitable Trust
- National Lottery, Awards for All
- Pat Newman Charitable Trust
- Peter Stebbings Memorial Trust
- Renate
- Sir Halley Stewart Trust
- · Sisters of the Holy Cross
- · Society of the Holy Child Jesus
- Souter Charitable Trust
- Southall Charitable Trust
- The Charles Plater Trust
- The Charles & Elsie Sykes Trust
- The Farthing Trust
- WO Street Charitable Foundation



We also thank and recognise the many wonderful people who give individual, regular or one-off gifts - you know who you are!

FUNDING BREAKDOWN

Income	Amount	Percentage
Grants & Trusts	£204,742	84%
Donations & Fundraising	£37,432	15%
Other Income	£2,557	1%
Totals	£244,731	100%

FUNDING BREAKDOWN

Expenditure	Amount	Percentage
Charitable activities	£242,762	88%
Fundraising costs	£19,540	7%
Support costs	£10,689	4%
Governance costs	£3,084	1%
Totals	£276,075	100%